

Message: RE: Issues with New System

✉ RE: Issues with New System

From Kraft, Emily **Date** Friday, February 10, 2017 3:38 PM
To 'Megan Lengerman'
Cc

And are your issues with the A2A database occurring in both browsers?

From: Megan Lengerman [mailto:megan.lengerman@nursesfornewborns.org]
Sent: Friday, February 10, 2017 2:16 PM
To: Kraft, Emily
Subject: Re: Issues with New System

I go between Safari and Firefox; whichever works best for the program I'm working in.

Sent From My iPhone

On Feb 10, 2017, at 12:36 PM, Kraft, Emily <Emily.Kraft@oa.mo.gov> wrote:

Are you all using Safari as your browser then?

From: Megan Lengerman [<mailto:megan.lengerman@nursesfornewborns.org>]
Sent: Friday, February 10, 2017 12:28 PM
To: Kraft, Emily
Subject: Re: Issues with New System

Hi Emily,

We are an all Mac agency so I do not have access to Internet Explorer.

Is that going to be an issue?

Megan

Sent From My iPhone

On Feb 10, 2017, at 12:25 PM, Kraft, Emily <Emily.Kraft@oa.mo.gov> wrote:

Hi Megan,

ITSD has asked if your browser has the A2A database added to compatibility view. If not, add it and let me know if it helps with any of the issues. I have attached instructions on how to check your compatibility view setting for Internet Explorer. If it's already currently added, let me know that too.

Thanks,

Emily Kraft

*Alternatives to Abortion Program Manager
Truman Building, Room 430
Jefferson City, MO 65102
Phone: (573) 522-0003*

From: Megan Lengerman

[<mailto:megan.lengerman@nursesfornewborns.org>]

Sent: Friday, February 03, 2017 10:30 AM

To: Kraft, Emily

Subject: Issues with New System

Hi Emily!

I just wanted to send you some feedback on the new system...not sure if it helps or matters, but here it is!

There are a lot of issues with tabbing; I will be tabbing through and the screen will refresh. Or I will be tabbing and as soon as I get to Assessment Date, it reverts back to the web address, not even the first data entry cell.

There's also an issue with choosing a County; sometimes I have to choose a county twice because the first time I clicked on it didn't "stick".

Just wanted to pass these along and see if anyone else was having issues also, or if it is just me and my computer!

Thanks!

Megan

Megan Lengerman, MA

Intake and Contracts Manager

Nurses for Newborns

7259 Lansdowne, Suite 100

Saint Louis, MO 63119

P – 314.544.3433 x321

C – 314.604.2426

F – 314.448.4004

E – megan.lengerman@nursesfornewborns.org

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